



**Centre Manager**

**resurgo**



***Are you a confident and experienced leader, with a heart for young people, passionate about equipping the church to transform society?***

Then this could be the role for you. Join us as our next Centre Manager, and use your leadership and interpersonal skills to head up our team delivering employment support in *Clapham Junction, London*

You'll be working with the local church to manage the delivery of Resurgo's award-winning Spear Programme. Over the last 18 years, Spear has supported more than 8,500 young people across the UK with the work-ready skills and mindset they need to succeed in employment, no matter the challenges they face. But we don't want to stop there.

We believe each young person has huge potential. If you do too, and you have the skills and heart to see their lives transformed – join us.

## Responsibilities

### Strategy, vision and impact [30%]

- Spearheading Resurgo's 'big picture' vision of a transformed society, where each member plays its part, and the church is empowered to transform young lives
- Owning and managing the strategy for your local centre that will help make this vision a reality
- Ensuring the Spear Programme is delivered in line with agreed targets; overseeing and reporting on impact metrics

### Relationship management [25%]

- Building and managing great relationships with a variety of stakeholders, including referrers, local businesses, donors, and your Board of Trustees
- Embedding into your local church, by working closely with your Trust and congregation, and actively participating in their mission and events

### Leadership, line management and training [20%]

- Leading your team with confidence; spurring them on in your center's vision; investing in a team culture of excellence, belonging and fun
- Investing in the professional growth of your Lead Coach and Graduate Coach
- Inputting into organisational-wide training streams
- Inputting into recruitment of new team members

### Driving a culture of coaching [20%]

- Driving a culture of coaching in your team
- Hands-on group and 1-1 coaching with numerous 16-24-year-olds: equipping them with practical work-ready skills and resilient mindsets
- Engaging in gritty conversations with your trainees; walking alongside them whatever their circumstances; inspiring them and releasing their potential
- Managing safeguarding
- Opportunities to engage in corporate coaching

### Operations [5%]

- Managing the daily operational activity of your centre, including IT, finance and health and safety

### Active participation in and support for partner church team and mission

- Engage with Sunday services as an active member of the local church, and establish a strong personal presence, including speaking at church/events if required, contributing to prayer meetings, and demonstrating spiritual leadership as per Resurgo's Christian ethos and the mission of the church.

### **This role will suit you if:**

- You are an active Christian, passionate about your work being a lived expression of your faith
- You have a heart for young people and releasing their potential, no matter what challenging circumstances they are facing
- You are an experienced and mature leader or manager, or have great leadership potential, and are eager to bring out the best in your team
- You have demonstrable experience as a coach, or a background in youth work or teaching, and are keen to develop these skills further.
- You are confident in giving feedback and having crucial conversations
- You are great at building relationships, with solid communication skills
- You are steady under pressure, and able to juggle competing priorities
- You are looking for a varied, hands-on role, where you won't be tied to a desk

- You approach your work with energy, vigour and passion
- You have a sense of humour and want to have fun at work
- You have operational experience in HR, finance, safeguarding
- You are IT literate

### **You can expect:**

- A genuine commitment to upskilling you through impressive training opportunities:
- Support and funding to complete your professional coaching accreditation
- Progression opportunities through professional development 1-1s, and a dedicated talent manager
- Equipping you to have autonomy in your role, through a culture of 'high challenge, high support'
- A fun, supportive culture where you are encouraged to bring your authentic self to work

- A worshipping community, where you can pray and worship with your colleagues
- Summer and autumn staff conference days, plus a two-night Christmas retreat

### **A couple of things to note:**

- This role requires occasional evening work, for our termly Spear Celebrations (where we celebrate our trainees as they complete the initial six weeks of the programme)
- In the event of a job offer, a DBS check will be requested

## Working requirements, salary & benefits

- **Starting salary £30,000** dependent on experience, plus pension scheme with employer contribution.
- **Full-time Monday to Friday, 9.30am – 5.30pm**
- 25 days annual leave.
- Occasional evening working required (for events such as termly Spear Celebration evenings and the annual Resurgo fundraising party).
- Excellent staff development and training opportunities, including attendance on 'Coaching for Leadership' course – an iLM accredited 5 day programme of leadership training over 2 months (valued at £2,500).
- You will be expected to participate in both church team events and wider Resurgo team events including weekly staff prayer meetings and annual staff conferences in summer and winter (one residential)
- We offer an Employee Assistance Programme (a confidential support service for staff) as well as the option to take advantage of Give as you Earn (GAYE)
- A DBS check will be requested in the event of a job offer

**spear**  
clapham  
junction